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Ombudsman for persons  
with disabilities of Croatia

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**EXCHANGE PROGRAMME ON  
THE RIGHTS OF PERSONS  
WITH DISABILITIES BETWEEN  
ALBANIAN AND CROATIAN  
INSTITUTIONS OF HUMAN  
RIGHTS AND  
ANTI-DISCRIMINATION.**



Ombudsman for persons with disabilities of Croatia is an independent body protecting, promoting and monitoring the rights and interests of persons with disabilities based on the Constitution of the Republic of Croatia, the UN Convention on the Rights of Persons with Disabilities and the Act on ombudsman for persons with disabilities. It also addresses discrimination on the ground of disability.

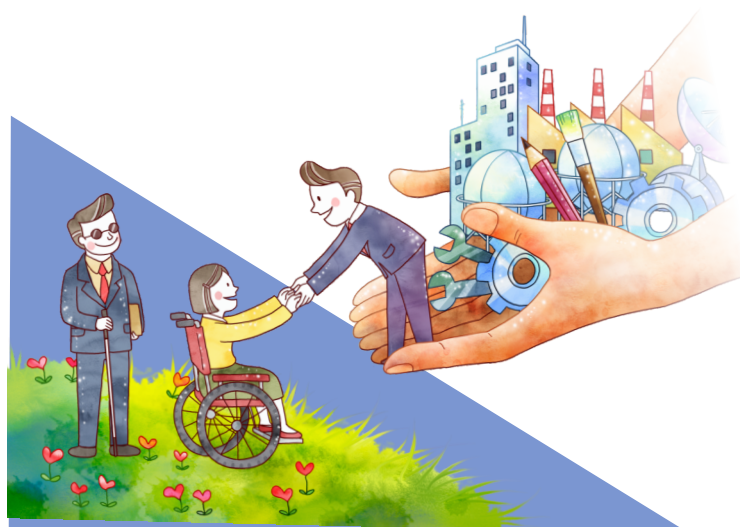
The Ombudsman for persons with disabilities wants to be a link between persons with disabilities, civil society and institutions which can address their issues in a systemic way.

In 2020 2 266 citizens contacted the Ombudsman. Most complaints were in the area of social welfare followed by employment and accessibility.

At the moment the Ombudsman is intervening in court cases on behalf of 13 persons with disabilities.

Following the opinion of the Ombudsman the State Labour Inspection filed a charge against an employer for failing to provide reasonable accommodation in the course of the job selection process.

“Diversity is a social value. Do not look at how I am, look at what I can do”.



Funded by CEI fund at EBRD:



The Commissioner for Protection from Discrimination is the responsible authority, which ensures effective protection from discrimination and from any form of behavior that promotes discrimination.

Law no. 10221/2010 "On Protection from Discrimination", as amended, in its first article, regulates the implementation and observance of the principle of equality in relation to disability also.

People with disabilities are a social value. A society where people are all the same would be a society without any interest. I can do many things if given a chance.

There are no disabilities, but limited opportunities. Limited opportunities come from multiple barriers, both environmental and mental. To break down these barriers we must act together, as different, but equal.

Because opportunities for me are opportunities for you, when I am included and involved, I get educated, when I get educated, I will try to get employed.